

Derailment - Kyogle NSW (VIC-QLD Mainline)

Good afternoon all,

Please be advised of a mainline train derailment at Kyogle NSW this morning. This is the mainline rail between QLD and VIC.

Required restoration activity has been evaluated and this is expected to be at least a 4 day outage.

The following lanes will be impacted:

QLD<>VIC

QLD<>TAS

QLD<>WA

Coles Collect will seek to convert your shipments in these affected lanes to road. Coles Collect needs to pass on the incremental cost of converting rail volumes to road (requested pickup dates in OneNet between 31/5 – 3/6) for continuity of service to fulfil orders and reduce DIFOT impacts.

As such, please be advised that during this period of rail closure, there will be an additional surcharge for volume on the above-mentioned lanes that would normally travel on rail.